



Anglo-Saxons Friendly Society Ltd

NEWSLETTER - JANUARY 2022

NEW WEBSITE LAUNCHED

We are happy to announce that the new website has been launched and can be accessed by visiting www.anglo-saxons.co.uk

We hope you find this informative, helpful and easy to navigate.

Please feedback any comments or requests for information you would like to see included to dee.turtle@anglo-saxons.co.uk.

Happy reading

REMEMBRANCE DAY 2021



The Board would like to place on record its thanks to Tony Verrill, past Board member, who kindly laid the wreath for the Society at the Remembrance Day Parade in Gravesend on Sunday 14 November 2021.

Thank you Tony.

INTRODUCING NEW STAFF MEMBERS

Gyanee left the Society in September 2021 to start a University Course in Marketing. Gyanee was a valued member of the team and we were sorry to see her leave but wish her well for the future.



Ollie Rowe joined as Gyanee's replacement and many of you may have already spoken to him on the telephone. Ollie will be working with Jo to process claims, answer the telephone and help with any queries.

In October we welcomed Bhavin Vadher to the team. Bhavin is the Society's Compliance and Operations Manager and is responsible for ensuring the Society adheres to legislation set down by the FCA and PRA, our regulators. Bhavin works Wednesday – Friday and has extensive knowledge and experience of compliance in financial services societies.



The six team members now comprise of Paul, Bhavin, Devina, Dee, Jo and Ollie. We are here to work for you and make your Society grow and prosper. We love to hear from you so please do not hesitate to get in touch with any queries you have.

Myles Edwards has also joined the team on a six-month contract to support the implementation of the strategy that is to be discussed at a forthcoming half yearly meeting with members. Myles has knowledge of friendly societies, member organisations and is a qualified marketeer. He will be meeting with members to obtain their views over the coming months.

THE BOARD

The Board comprises of the Chairman, Kim Harris; Senior Independent Director, Elizabeth Woolman; Chair of the Audit and Risk Committee, Martin Collins; Chair of the Investment Committee, Paul Wiltshire; Diversity Champion, Gez Gibbs; Non-Executive Director, Justine Morrissey; and the Chief Executive and Climate Change Champion, Paul Osborn. Their profiles are available to read on the website.

QUESTIONNAIRE

Thank you to all members who completed and returned the Member Survey.

Nigel Dyson was the winner of the prize draw and received £250. Second place went to Merope Capernaros who received £100 and runner up prizes of £50 were awarded to Donald Beck, Alan Bartlett and Martin Boyd.

Congratulations to you all.



STRATEGY

The Board held Strategy Days in September and October to discuss the way forward for the Society. Feedback from the questionnaires contributed greatly to this. The next step is for the Board's proposals to be conveyed to members at a half yearly general meeting, further details of which are included in this mailing.

HALF YEARLY MEETING

Please accept our apologies that a half yearly meeting was not held in 2021. The Board has been working hard on the strategy for the Society going forward and a meeting has been arranged for Friday 18 February to feedback results from the questionnaire and update members on how these results are being incorporated into plans for the future of the Society. A notice regarding the half yearly meeting is included with this mailing.

Gravesend Masonic Hall is situated in the centre of Gravesend and has car parking facilities for up to 35 vehicles. The Chairman, Chief Executive and staff members, will be in attendance to discuss the Board's plans and obtain member's views on the future of the Society.

Please advise Dee Turtle, dee.turtle@anglo-saxons.co.uk, telephone 07958 127138, if you will be attending in order that refreshments can be ordered, or if you wish to attend via zoom.

CLIMATE CHANGE

The member questionnaires clearly showed that members place a high value on climate change and the environment. In keeping with members wishes, future editions of the Newsletter will be sent electronically and posted on the website. Please email the Society at info@anglo-saxons.co.uk to advise of your email address to receive future editions via email and help the Society to help the planet. If you do not have an email address or access to a computer, please contact the office to ensure you receive future copies.

CLAIMS

Forms for claiming benefits are now available to download from the website. As previously advised, claims will only be accepted if they are submitted on the new forms, effective from **1 April 2022**. If you do not have access to a computer and/or a printer, please contact the office and we will be happy to post a form to you. Alternatively, please advise if you wish to receive the form in word format for completion and sending electronically.



Please also remember that discretionary claims must be submitted within **three months** of the treatment date otherwise they become void. Claims are paid at the end of the month following submission of a claim ie: claims submitted in January will be paid at the end of February.

HEAD OFFICE

Staff are now working in the office but this is subject to change due to the coronavirus variants. Please check that the office is manned before visiting.

A question was raised at the AGM regarding the office at The Old Rectory as it does not have a letterbox for use outside of opening hours. This question has been pursued with the Landlord, but unfortunately they will not allow a letter box to be installed. Please accept our apologies for any inconvenience this causes.

PROPERTY

Spicerhaart manage the Society's property portfolio and members residing in a Society held property should contact Spicerhaart on 01322 617790 in the first instance for any issues. Further contact details for Spicerhaart and a link to complete a form for emergency repairs is located on the Contact Us page of the website.

The Board has requested Spicerhaart to prioritise members and key workers for future property vacancies. If you are interested in renting a Society property, please contact Spicerhaart who will add you to the top of the waiting list.



HAPPY NEW YEAR

Finally, we hope you had a wonderful Christmas and wish you a healthy, happy, prosperous and COVID free New Year. We look forward to working for you in 2022.

CONTACT US

We are happy to help in any way we can. Please contact us by:

Post: The Old Rectory, Springhead Road, Northfleet, DA11 8HN

Telephone: 01474 567050

Email: info@anglo-saxons.co.uk